

## SBV Risk Management Profile

### *How do we manage our Risk?*

#### Highly secure, technologically advanced vehicles



Our state-of-the-art vehicles are equipped with the latest technology available in order to counteract the attempts of perpetrators. Our new generation vehicles have been rated by Armscor as being amongst the best in the world.

#### Extensive training of protection officers and operational employees



Our training programmes are approved by SASSETA, PSIRA and the SAPS.

#### Internal and external investigations

A team of professional investigators works hand-in-hand with the SAPS, the Hawks, Asset Forfeiture and the National Prosecuting Authority to ensure that losses are recovered from robbers by all means possible. Numerous successful arrests of perpetrators occur on a regular basis.



#### Internal auditing process



This has been implemented to assess the effectiveness of our systems and processes so as to ensure that SBV continues to deliver superior services to our customers.

#### Code of business conduct



All employees and suppliers are expected to adhere to the SBV code of business conduct in order to promote ethical practices throughout the company.

#### Enterprise risk management

Risk analysis and environmental scanning is an ongoing process that has been integrated into our day-to-day operations. This incorporates analysis of risk status, probability of occurring and control effectiveness.



#### Legislative compliance



A legal team ensures that SBV complies with all applicable laws and industry regulations.

#### Corporate governance



SBV is committed to good corporate governance and complies with the practices of the King Code III. Systems and processes are in place to ensure that we operate in accordance with global best practices and hotlines are being used to identify risks to our business.

#### Comprehensive recruitment process

All potential employees undergo a vetting process, including criminal and credit clearances as well as a Voice Stress Analysis.

