



COVID-19 (CORONAVIRUS) Testing Process

STEP 1 -

Contact a doctor telephonically if you:

- Have flu-like symptoms such as a fever over 37.5/sore throat/shortness of breath.
- Travelled internationally.
- Come into contact with person/s who have travelled internationally.
- Been in contact with a person with confirmed Covid-19.
- Have children at school and there is a confirmed case of infection.
- Attended a health care facility where patients with Covid 19 infections were being treated.

STEP 2 -

The doctor will ask a number of questions and then decide if you are eligible for an in-room consultation. The following may occur:

- The consultation will be set up for a specific time and the consulting room will be prepared for the examination, to prevent contamination of other patients and the doctor.

OR

- The doctor may refer you to a testing site. One cannot go directly to the lab for testing – employees must work via their medical doctors who will refer them if necessary.

STEP 3 -

At the testing site:

1. 2 x swabs is taken from the nasal passage.
2. Results are available in 48 hrs.
3. Bankmed covers the testing for Covid-19 for members across all Plans from the Insured (Risk) Benefit, subject to your Healthcare Professional following the protocol as established by the National Institute for Communicable Diseases (NICD). This is strictly on condition that the test was considered necessary by the Healthcare Provider (treating doctor), in consultation with the NICD.
4. Private Patients (no medical aid) incur around R990.00 – this excludes the doctor's consult and other medical costs. The test is free within the following identified public hospitals:

- **Limpopo:** Polokwane Hospital
- **Mpumalanga:** Rob Ferreira Hospital
- **Gauteng:** Charlotte Maxeke Hospital, Steve Biko Hospital, Tembisa Hospital
- **KwaZulu Natal:** Greys and Addington Hospital
- **North West:** Klerksdorp Hospital

- **Northern Cape:** Kimberely Hospital
- **Free State:** Pelsonomi Hospital
- **Eastern Cape:** Livingstone Hospital
- **Western Cape:** Tygerberg Hospital

